



AITP

The Printout

The Nashville Chapter
Of
The Association Of Information
Technology Professionals

July 2007
Chapter Newsletter

Trends In Computer Crime

Over the past five years, the United States has grown dependent on the Internet for every aspect of life from e-banking to operation of our nations critical infrastructure. At the same time, the Cyber threat has grown from kids and recreational hackers to well structured organized criminal enterprises.

Our speaker will detail how the FBI handles Cyber investigations (computer intrusions, child pornography, intellectual property rights and Internet fraud) and how the FBI leverages public/private alliances and a network of Cyber Task Forces/Working Groups to combat the growing Cyber threat. Our July speaker is Scott E. Augenbaum who is a Supervisory Special Agent and the Cyber Crime Supervisor in the FBI Nashville office. Scott manages the Cyber Crime program in both Memphis and Nashville with a staff of seven Special Agents.

Scott has 20 years with the FBI, starting in 1988 as a Support Employee in the Financial Management Section of the New York Field Office. He went to the FBI Academy in Quantico, VA, in 1994 and became a Special Agent. Scott was then assigned to the Albany, New York Field Office, Syracuse Resident Agency. He was assigned to work Domestic Terrorism, White Collar Crime, and all Computer Crime investigations.

After September 11th, Scott was appointed the Joint Terrorism Task Force Coordinator for the Syracuse Office. In December 2004, he was promoted to Supervisory Special Agent at FBI HQ in Cyber Division. Scott was assigned to the Cyber Task Force Unit and was responsible for managing the resources of the FBI 72 Cyber Task Forces throughout the United States. In addition, he was responsible for the management oversight of the Internet Fraud and Intellectual Property Rights Program. Scott has been in Nashville since late 2006.

This should be an opportunity to learn about Internet and computer crime and what we can do to help solve the problem. Scott has an extensive background in this area and has many interesting stories to tell us.

During Scott's FBI career, he has lived and worked in several areas, including Washington, DC; Syracuse, NY; Atlanta, GA; and Brooklyn, NY. He has been living in Franklin since December 2006. He says he enjoys Nashville but misses the beaches of New York and New Jersey and the pizza and bagels of New York City.

Scott obtained his Bachelor's Degree from the City University of New York and worked on his MBA degree in Finance at Fordham University. Scott is married with two little boys, ages four and a half and one and a half. He says for fun, he spends time with little boys doing anything and everything outdoors.

Please join us for an interesting program.

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Chapter:	http://www.aitpnashville.org
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Region 7:	http://members.tripod.com/aitpreion7

AITP
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Nashville TN 37202

Dinner Reservation and Cancellation Policy

AITP members will be notified by electronic mail one week prior to the Chapter meeting. Reservations can be made by responding to the electronic notice or by calling **Mary Simpson at 615/367-8083 fax: 615/367-7775** Dinner reservations can be canceled up to 24-hours prior to the meeting without cost.

Since the Chapter pays for reserved meals, No Shows will be billed at the reservation price of \$20.00 for Members, and \$30.00 for Guests \$15.00 for students.

Members are responsible for their guests' reservations. *If you are a member and have not been receiving this notification, please contact Mary Simpson at:*

615/367-8083 fax: 615/367-7775
msimpson@genesco.com.

July Chapter Meeting:

Holiday Inn Select - Vanderbilt
2613 West End Avenue
Nashville, TN 37203
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MESSAGE FROM THE PRESIDENT

Fellow AITP Members and Guests,

Our June speaker, Mary Silva Doctor, VP of Strategy and Planning at HCA, spoke about the “Top 5 Challenges of Leading IT in Very Large Companies”. These challenges encompass what Mary’s encountered along HCA’s journey to reshape their IT organization, which was behind in the technology area, as is the case with many healthcare organizations.

Mary identified the top 5 challenges for HCA as:

5. Competing Priorities
4. Delivering with Consistency
3. Staying Flexible, Adjusting with the Business
2. Investing in Foundational Infrastructure
1. Working together

Mary went into detail about each of these five major challenges and described the indicators of each and the ways in which they were responding to them. As I was listening to Mary’s presentation and making a few notes, I realized that these challenges aren’t just applicable to large corporations but they probably actually represent the same challenges that most all corporations face today.

And, then to take that one step even further, aren’t these challenges the same ones we face every day on a personal level? I don’t know about you but I struggle every day with competing priorities. It’s just hard to find a good balance between all of our different responsibilities: church, family, work/career and other professional/personal interests.

I also struggle with delivering with consistency. I strive for quality and consistency, whether it’s spiritually or with my job or in my role as a wife and mother. Mary said that “memories of successes are short-lived but problems are not easily forgotten”.

Staying flexible and being able to adjust are also personal traits that I think we can apply to our personal lives. Mary spoke about continuous re-invention and staying on course and continually checking your alignment. We need to be able to roll with the flow and take things in stride on a personal level as well.

We should all invest in our own foundational infrastructures, too. How can we be the best we can be in all of our various roles if we don’t take care of our bodies (our infrastructures)?

Working together is essential in all walks of life, too! The better we can all get along, the more we can get accomplished – whether we’re at work or at play!

Among other methods and practices, Mary talked about how project management, relationship management, organizational structure changes, accountability, prioritization and planning were all helping IT align and connect to the business at HCA to produce IT successes. This alignment and connection is essential, especially as the health care industry is changing with the advent of electronic health records, the need for picture archiving, government regulations, etc.

Our July 12th meeting presentation will be given by Scott Augenbaum with the FBI on the topic of “Trends in Computer Crime”. Don’t miss another great presentation! Mark your calendars and make plans to attend!

Mary Simpson
AITP President
msimpson@genesco.com

AITP Chapter News

Try Something New – Meet for Lunch!

Are you having a problem juggling your after-office time to attend our meetings? Then our September meeting is for you! In September we are going to try something new. We will have our regular meeting on the regular day at the regular place, but we will meet for lunch. Here is the plan:

Date	Thursday, September 13
Registration	11:15 – 11:30
Lunch	11:30 – 12:00
Business & Program	12:00 – 1:00

Student Scholarship Award Announcement

We are pleased to announce the winner of the 2006 – 2007 Student Scholarship Award. The winner is Ms. Jo Lynn Nenahlo a student at Nashville State Community College where she has a 3.88 GPA (somehow a B slipped into her transcript). At NSCC she is majoring in web site development. She has been employed at the State of Tennessee for over 10 years where she has been assigned to progressively more responsible positions including 5 promotions. Her responsibilities at the State while working in the Department of Finance and Administration included maintaining the department's web site.

Field Trip Notice

Our August program will be a visit to Lightning Source in LaVergne, TN, to see their “print books on demand” operation. They print millions of books for bookstores across the country; a book can be printed and shipped in less than one day. This is an opportunity to see an amazing use of technology. Paul Saunders, who has seen many industrial tours, says this is one of the best he has ever seen. You should register early for this August program.

Calendar of Upcoming Events 2007

Date	Event	Location	Information
July 12	Chapter Meeting	Holiday Inn Select - Vanderbilt	Trends in Computer Crime Scott Augenbaum – FBI
August 9	Tour	Lightening Source, LaVergne, TN	Tour of Print on Demand Book Operation
September 13	Chapter Meeting	Holiday Inn Select - Vanderbilt	NOTE: This is an 11:30 a.m. Luncheon Meeting. Program: TBA

SPEAKERS

We are always interested in good speakers to make presentations at our AITP Chapter Meetings. If you know someone who is interested in making a presentation on a topic, on their company, or company's products, please contact Paul Saunders at (615) 367-1717 or Paul@SaundersSystems.com.

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AITP New Member Information

Welcome New Members:

Thelma Jackson

E-mail: nuczon@comcast.net

Welcome to AITP!

Do You Want To Save Money? Soon You Can Receive Discounted Membership

On July 1, 2007 a new dues structure for on-line member payments(renewals) will be in place as follows:

One Year Membership	\$135
Two Year Membership	\$238
Three Year Membership	\$342
Five Year Membership	\$517

The Association Professional Membership Committees have responded to your feedback with a dues structure that has a more aggressive discount for multiple years than the pilot! In late 2007 new members will also have the option of joining on-line for multiple years. Chapter Retention Committees take full advantage to keep current members in the fold, improve your retention rate, and reduce "nag" contact work!

The new dues structure is for all professional members - new and renewing. On July 1, 2007 this will only be offered to renewing members.

AITP must do some work before we can let new members join for multiple years. This work is planned to be completed in 2007.

There would be no refunds.

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Half Page	(5" x 8")	\$300 for 12 issues
Quarter Page	(4" x 5")	\$150 for 12 issues
Business Card	(2" x 4")	\$ 50 for 12 issues

Contact Mike Eischen for more information! 367-7068

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