

AITP
The Association of Information
Technology Professionals

Monthly Meeting
of the
Nashville Chapter

Date: Thursday August 14, 2014

Place: Holiday Inn Vanderbilt

Cost: Members - No Charge

Guests - \$30.00

Note: Meeting fees have been waived for AITP members, however reservations are required.

Meeting Schedule

5:30 - 6:00 Social/Networking
6:00 - 6:45 Dinner
6:45 Business Meeting/Speaker

\$5.00 Discount for early registration
Contact Mary Simpson for reservations at
615-367-8083 or msimpson@genesco.com

Information Technology at Sitel Corporation

David Eckert, SVP- Enterprise Applications and Global Sourcing at Sitel Corporation

Our August program is a discussion dealing with the IT problems of a global outsourcing company. The company is the Sitel Corporation which has 58,000 employees in over 110 locations across 23 countries. They have \$1.4 billion in revenues and work with 40 languages. Sitel, formerly named ClientLogic, was established in the USA in 1985. They are a leading global outsourcing provider. Sitel is headquartered in Nashville.

Our speaker is David Eckert who is SVP, Enterprise Applications and Global Sourcing at Sitel Corporation. David joined ClientLogic in 2000 as a Solution Development Officer and was CIO of ClientLogic when ClientLogic became Sitel Corporation. David has been a SVP in several leadership IT positions with Sitel Corporation.

David's current focus is the advancement of Sitel's applications, information accessibility and global delivery teams as they improve services for internal customers and external clients. Sitel's clients are many of the largest and well-known brands in the world across all major verticals. They are a leading global business process outsourcing provider of customer care and complementary back-office processes. This includes cloud services and omni-channel services.

David started his IT career with Electronic Data Systems (EDS) in 1986 as a Systems Engineer. He had graduated from the University of South Alabama with a BS degree in Finance. David was promoted to Systems Manager, Technical Products Division with EDS and then to Director of Internet Development before joining ClientLogic (Sitel) in 2000.



David Eckert

David will discuss how they select application projects and how and where they will be developed. This should be an interesting session, especially how to deal with multiple cultures and languages.

Please post this copy on your company bulletin board

REMEMBER
Dinner Cost Reduced With Early Registration:
Guests - \$25