



AITP The Printout

The Nashville Chapter
Of
The Association Of Information
Technology Professionals

March 2007
Chapter Newsletter

IT at the State of Tennessee

The State of Tennessee is one of the largest IT shops in Nashville. Our March program is all about what the State is doing in IT, which could affect us as residents as well as IT professionals.

Our speaker is Walter L. Mullen, Director of Solutions Delivery and Support, for the State of Tennessee. Walter, also known as "Bubba," has over 22 years of IT experience, including the last five years with the State. He will discuss a number of topics, including migrating from a mainframe Centric organization to a distributed environment and the use of Virtual Servers and SAN storage. Walter will also discuss the various projects which are under his domain:



Walter L. Mullen

- | | |
|---|---|
| a) Vision Integration Program | f) Controlled Substance Monitoring Database |
| b) TennCare Management Information System | g) Collision Reporting Application for Safer Highways |
| c) Multi Agency Regulatory System | h) Driver's License replacement |
| d) Statewide Automated Child Welfare Information System | i) Process Driven Service Delivery |
| e) Title and Registration User System of Tennessee | |

Walter started his IT career with Electronic Data Systems as a Systems Engineer in Dallas. He then moved to Price Waterhouse as a Senior Consultant, also in Dallas. Walter relocated to Nashville in 1990 as the Manager of Consulting Services for The Everest Group. He became VP/CIO of Direct Insurance for three years, then moved to IBM for three years managing the image and workforce practice for Tennessee and the Carolinas for IBM Global Services.

Walter also had management positions with InfoWorks, Permanent General Companies, IBM (second time), and Sol-Com, The Solutions Company, all in Nashville, before finding a home with the State of Tennessee.

Walter has a BBA degree from Delta State University. He and his family live in the Nolensville area where he plays golf and enjoys going camping with his two daughters. Walter is also a volunteer for the youth activities at his church.

This should be an interesting talk about what the State of Tennessee is doing in the IT area. Bubba is an interesting speaker, so bring your friends--this should be a good one.

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Internet Information —	Web Sites
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Headquarters:	http://www.aitp.org
Region 7:	http://members.tripod.com/aitpreion7

AITP
P. O. Box 22038
Nashville TN 37202

Dinner Reservation and Cancellation Policy

AITP members will be notified by electronic mail one week prior to the Chapter meeting. Reservations can be made by responding to the electronic notice or by calling **Mary Simpson at 615/367-8083 fax: 615/367-7775** Dinner reservations can be canceled up to 24-hours prior to the meeting without cost.

Since the Chapter pays for reserved meals, No Shows will be billed at the reservation price of \$20.00 for Members, and \$30.00 for Guests \$15.00 for students.

Members are responsible for their guests' reservations. *If you are a member and have not been receiving this notification, please contact Mary Simpson at:*

615/367-8083 fax: 615/367-7775
msimpson@genesco.com.

March Chapter Meeting:

Holiday Inn Select - Vanderbilt
2613 West End Avenue
Nashville, TN 37203
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MESSAGE FROM THE PRESIDENT

I thought that things would be slowing down some as we got through the holidays and started into the new year; however, it doesn't seem to be going that way for me yet!! I hope the new year has gotten off to a great start for you though!

Our February speaker, Christopher Daugherty from CA, spoke about how to get more from your software vendor. Christopher led a pretty frank discussion with the group about expectations customers have from vendors and also the expectations vendors have from customers. It was very surprising to learn that the expectations were pretty much the same.

One of Christopher's customers described his expectations from vendors as "Say what you do and do what you say". I would say that is a pretty good summary of what most of us as customers expect from our third party vendors. We want quality, reliable products that perform in such a manner or way that they enhance our business processes, ultimately adding to our companies' bottom lines.

Christopher also spent some time talking about vendor/customer relationships. He stated that vendors and customers can both mutually benefit from good customer relationships, especially as trust is established as time goes by. Vendors benefit by being able to show their customers other products that might be a good fit for their customer's company. Customers benefit by having a ready source of information about new technology and products that might improve their company's product, process or productiveness.

Good relationships aren't only beneficial between vendors and customers but they are essential to all the realms of our lives and extend to our personal relationships as well as our professional relationships. I know I have enjoyed developing good relationships with many of you through AITP as fellow AITP members. I also know AITP is one of the best places to go to get good reliable information about many different IT topics. I hope you take advantage of our your relationship with AITP and all of the benefits that AITP offers.

And, I hope to see you at this month's meeting!

Mary Simpson
AITP President
msimpson@genesco.com

AITP
The Association of Information
Technology Professionals

Monthly Meeting
of the
Nashville Chapter

Date: Thursday March 8, 2007
Place: Holiday Inn Select - Vanderbilt

Cost: Members = \$25.00
Guests = \$35.00
Students = \$20.00

Meeting Schedule

Early Registration Discount = \$5.00

5:00 - 6:00 Social/Networking
6:00 - 6:45 Dinner
6:45 Business Meeting/Speaker

Contact Mary Simpson for reservations at
615-367-8083 or msimpson@genesco.com

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Please post a copy on your company bulletin board

Calendar of Upcoming Events 2007

Date	Event	Location	Information
March 8	Chapter Meeting	Holiday Inn Select-Vanderbilt	IT at State of Tennessee Walter Mullen Manager, IT Projects
April 12	Chapter Meeting	Holiday Inn Select-Vanderbilt	TBA

SPEAKERS

We are always interested in good speakers to make presentations at our AITP Chapter Meetings. If you know someone who is interested in making a presentation on a topic, on their company, or company's products, please contact Paul Saunders at (615) 367-1717 or Paul@SaundersSystems.com.

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Managing the Information Security Process

With information security risks expanding at an alarming rate, the Association of Information Technology Professionals (AITP) has published and released for public use a white paper on "Managing the Information Security Process," it was announced by AITP Region Five President Christine Leja.

"This comprehensive research document addresses information and records management security risks based on an analysis of Federal Trade Commission (FTC) rulings in 10 landmark cases," said Ms. Leja, who served as AITP Research and Strategy Advisory Group (RASAG) chairman for this project. "Those FTC rulings defined deficiencies, which RASAG saw as an opportunity to provide recommended remedies that are applicable to many other industries."

The research findings and recommendations are posted on the AITP web site at <http://www.aitp.org/forms/ManagingInfoSecurityProcess.pdf> and permission has been granted for personal and non-commercial use by any and all interested parties. AITP asks that if any information is used from the white paper that AITP receive credit by pointing the reader to <http://www.aitp.org/research>.

The AITP RASAG mission is to research trends and directions in the Information Technology (IT) industry; state the findings and conclusions drawn from the research; recommend AITP strategy positions; and re-evaluate existing AITP strategy positions based on new findings.

Key AITP research findings and recommendations for "Managing the Information Security Process" include:

- Increasing Federal Trade Commission cases against companies who have allegedly failed to establish, implement and maintain comprehensive information security programs;
- Identifying a need for a management framework to establish, implement and maintain an effective, comprehensive and ongoing information security program;
- Creating management security processes and checklists to meet minimum legal requirements applicable to information security; and
- Endorsing the value of an independent assessment of the IT industry, not influenced by individual company strategies, that is written by IT professionals for IT professionals.

AITP leaders and IT executives (from academia and industry, government and legal sectors) who contributed to this research include:

- Christine Leja, CCP, CIO at Southwestern Illinois College, Belleville, IL
- Richard C. Barnier, Partner/Chairman, Barnier Group, LLC, Glen Ellyn, IL
- Charles L. Brown, CCP, Manager of Integrated Justice Applications for the San Diego (CA) County Sheriff's Department
- Paul F. Ditmann, Director, Pathfinder Associates, LLC, Chicago, IL
- Robert Heimann, CVP Information Services, The Boldt Company, Appleton, WI
- J. T. Westermeier, JD, CCP, Partner, DLA Piper US, LLP, Reston, VA

EDITORS NOTE: You are invited to [contact AITP Region Five President Christine Leja](#) for a personal interview; and you are hereby granted permission to publish any/all of the "Managing the Information Security Process" research report (<http://www.aitp.org/forms/managingInfoSecurityProcess.pdf>) at your discretion. Editors who plan to use any/all of the report are respectfully asked to e-mail those intended-use plans to us at the web site address so we can alert our membership to its publication.

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Contact Mike Eischen for more information! 367-7068



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